



MEDIA RELEASE

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FOR IMMEDIATE RELEASE

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WASA Reaffirms Support Amid Ongoing Water Supply Challenges in North East Region

The Water and Sewerage Authority (WASA) extends its sincere understanding and sympathy to customers across the North East Region who are currently experiencing disruptions to their water supply.

Due to ongoing dry conditions, production at the North Oropouche Water Treatment Plant has declined from 20 to 16 million gallons per day. WASA fully acknowledges the inconvenience and distress this reduction may be causing to households and businesses in communities such as Five Rivers, Arouca, Maloney, Arima, Brazil, La Horquetta, Tumpuna, Sangre Grande, Guaico/Tamana, Nariva, and Cumuto/Manzanilla.

The Authority recognises the increase in “No Water” reports and wishes to assure all affected customers that every effort is being made to manage the available supply as fairly and efficiently as possible. Distribution teams continue to work diligently to rotate water service across impacted areas in order to minimise disruption and provide access during scheduled supply periods.

While all possible operational adjustments have been implemented under current conditions, a full return to normal supply is dependent on consistent rainfall. WASA remains committed to closely monitoring the situation and will provide timely updates as conditions evolve.

Customers are encouraged to remain informed by checking WASA’s official website and social media platforms for updated water supply schedules and further notices.

During this challenging period, WASA also appeals to all citizens to practise responsible water use. Simple measures such as repairing leaks, using water sparingly, and storing water appropriately during supply periods can make a meaningful difference.

WASA thanks the public for its patience, cooperation, and understanding as the Authority continues to navigate these difficult circumstances alongside the communities it serves.

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About WASA:

Governed by the Water and Sewerage Act Chapter 54:40, WASA is Trinidad and Tobago's national water utility, committed to providing safe, reliable, and equitable water and wastewater services while promoting conservation and sustainable resource use.

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